

These terms and conditions are applicable to all guests at Farmhouse Lodge

1. Booking at Farmhouse Lodge

- 1.1. Booking shall be made in writing. All information regarding contractor, address and contact person responsible for booking.
- 1.2. All bookings are subject to availability and the hotel is entitled to refuse any booking on reasonable grounds.
- 1.3. The booking shall include the room type and number of rooms
- 1.4. The booking shall include guest names, number of people, arrival and departure dates as well as number of adults and children. Also the age of children.
- 1.5. Requirements for any special needs or services must be stated.
- 1.6. Rooms for guide and driver shall be specified with name list.
- 1.7. All prices are specified per room and per night and include all service charges and the value added tax.

2. Regulations at the Farmhouse Lodge

- 2.1. Check in time is from 16:00
- 2.2. Check out time is 10:30 am at the Farmhouse Lodge. Check out thereafter may result in a late departure fee or an additional night being charged.
- 2.3. Guests shall comply with all rules, regulations and instructions at the hotel, including but not limited to security procedures, health and safety procedures, registration requirements.
- 2.4. The Farmhouse Lodge is entitled to refuse a guest entry or accommodation or to require a guest to leave the Farmhouse if unreasonable behavior is displayed, be it threatening or abusive, causing disturbance to other guests or otherwise unacceptable.
- 2.5. Pets are not allowed at the Farmhouse

3. Price change

- 3.1. The Farmhouse Lodge reserves the right to change its rates in case of economic changes, such as currency fluctuations, inflation or increased cost of supplies. Rate changes will never affect bookings which have already been confirmed by the hotels.

4. Name lists for Groups

- 4.1. 8 weeks prior to booked arrival the hotel must receive a first name list.
- 4.2. 6 weeks prior to booked arrival the hotel must receive a name list including No Names and release 25% of unsold rooms.
- 4.3. 4 weeks prior to booked arrival final rooming list shall be supplied.
- 4.4. Any change in numbers must be notified immediately.

5. **Cancellation policy**

- 5.1. A valid credit card is required to guarantee your reservation.
- 5.2. Cancellation 7 days or more prior to arrival - no charge.
- 5.3. Cancellation 6-4 days prior to arrival - 50% charge of room rate.
- 5.4. Cancellation 0-3 days prior to arrival - 1 night charge.
- 5.5. Credit cards are only debited if the above conditions apply!
- 5.6. Please note that we do not hold any rooms on request basis.
- 5.7. Rooms are only booked when confirmation has been sent by the client - unless other is agreed on between bookings and client.

6. **Payments**

- 6.1. Contracted rate must be paid for rooms provided and for other services used no later than 30 days after invoicing
- 6.2. Default interests shall be paid on late payments in accordance with Icelandic laws.
- 6.3. Where payments are made in foreign currency, exchange rate difference and bank charges shall be paid by customer without any additional charges.

7. **Force Majeure**

- 7.1. The Farmhouse Lodge cannot be held liable for delays or cancellations that are caused by events that are beyond its reasonable control, including, but not limited to, acts of civil or military authority, acts of terrorism, insurrections, peace or army action, civil commotion, demonstrations, natural disasters etc.

8. **Others**

- 8.1. If the Farmhouse Lodge for reasons is not able to provide guests with the agreed rooms, it shall provide rooms of equal or superior quality, without any additional charges. This must only be done in consultation with the customer.
- 8.2. Any amendments to these terms of booking must be made in writing and confirmed by the hotel.